

QUALITY POLICY

The Management is aware that the market shows growing demands for quality, performance, reliability, safety, timeliness, punctuality, flexibility and cost containment. These demands require to the company to pursue general objectives such as:

- Compliance with applicable laws and regulations with particular attention to product and activity safety;
- Prevent defects, achieve compliance and ensure process productivity;
- Record data as objective proof of the quality achieved;
- Optimally use the company's human and material resources to obtain the established productions while maintaining and, where possible, improving quality standards;
- Select and choose suitable suppliers to support internal productions with quality and punctuality;
- Pursue the computerization process of the company management system in search of maximum efficiency and effectiveness;
- Improve and expand company infrastructure;
- Pursue the action of diversification and expansion of the customer portfolio;
- Improve staff training, involvement and awareness.

More specifically, our Customers expect products to have precise dimensions (according to drawing and/or specifications), to have no manufacturing defects and to provide the expected performance once assembled. To achieve this, it is not enough to choose the right compounds, they must be molded and treated according to pre-established technical rules, the printed piece must be finished, checked and sorted in a process in which all the personnel contribute to meeting the requirements and expectations of the customers.

As established in the strategy document, the Management intends to develop the company's knowledge, equipment and capabilities and intervene to improve aspects such as:

- Process technology Press, mold and control system updates
- IT and ITC management Company SW and Hd equipment updates
- Quality, Environment and Safety management system with maintenance of the prescribed activities
- Cost control/reduction new cyclical cost/revenue checks and countermeasures

The Management and everyone must feel committed so that the company can also maintain a high level of customer satisfaction in the future.

Foresto Sparso, 03/04/2025

The Management
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